

## Reservations and Cancellation Policy

### Cancellation Policy:

- **More than 7 Days Before Check-In:** Cancellations made more than 7 days before the check-in date will receive a 100% credit note for the full amount.
- **Within 7 Days Before Check-In or No-Shows:** A charge of one night will apply, with the remaining nights refunded as a 100% credit note for cancellations made within 7 days or for no-shows.
- **Special Package Policy:** For special packages, cancellations made after the 72-hour deadline are subject to a 100% charge.

### Payment Policy:

- **Booking Confirmation:** A 50% deposit is required to confirm your reservation.
- **Balance Payment:** The remaining balance is due upon check-out.
- **Special Occasions and Long Weekends:** Full advance payment is required for reservations during special occasions and long weekends.
- **Payment Methods:** We accept credit/debit cards, bank transfers, and UPI.
- **Credit Notes:** Credit notes are valid for use within 1 year from the date of issuance.

### Check-In and Check-Out Policy:

- **Check-In Time:** From 2:00 p.m. on the day of arrival.
- **Check-Out Time:** By 12:00 p.m. on the day of departure.
- **Early Check-In/Late Check-Out:** Subject to availability and upon prior request.

### Guest Accommodation and Extra Charges:

- Accommodation is provided for up to 2 adults and 1 child in a 1-bedroom unit.

### Child Policy:

- **Ages 0-10:** Complimentary stay.
- **Ages 11 and Above:** An additional charge of INR 2,500 per day, exclusive of taxes, will apply for children aged 11 and above.