# **Reservations and Cancellations:**

### **Cancellation Policy:**

- More than 7 Days Before Check-In: Fully refundable or guests can opt for a 100% credit note for cancellations made more than 7 days prior to the check-in date.
- Within 7 Days of Check-In or No-Shows: One night is chargeable, and a 100% credit note is issued for the remaining nights for no-shows or cancellations made within 7 days of check-in.
- Festive package policy: Cancellations made post 72-hour deadline are 100% chargeable.

## **Payment Policy:**

- Booking Confirmation: A 50% deposit is required to secure your reservation.
- Balance Payment: The remaining balance is due at the time of check-out.
- Special Occasions and Long Weekends: Full advance payment is required.
- Payment Method: Acceptable methods include credit/debit card, bank transfer, and UPI.

### **Check-In and Check-Out Policy:**

- Check-In Time: Begins at 2:00 p.m. on the arrival date.
- Check-out Time: Set at 12:00 p.m. on the departure date.
- Early Check-In/Late Check-Out: Subject to availability upon request.

### **Guest Accommodation and Extra Charge Policy:**

• Accommodation for up to 2 guests and 1 child in a 1-bedroom unit.

### **Child Policy:**

- Ages 0-10 Years: Stay free of charge.
- Ages 10 and Above: Considered adults and charged accordingly.